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New York Senate



Important Phone Numbers

Senator
Thomas K. Duane

ECRLDT **C048
[Redacted]

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- Albany Office ▪ 808 Legislative Office Building, Albany, NY 12247 ▪ Tel ▪ (518) 455-2451
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Dear Friend:

New York City is known worldwide as an exciting, vibrant city. Those of us who live here know that day to day challenges come along with that excitement. Often, in order to seek available resources, find out your rights or file a complaint, you must contact public agencies and community organizations. But knowing what agency to call and finding the correct number can be time consuming and difficult. That's why I want to help.

In the past, I have published a list of important phone numbers and while, of course, the list has not been exhaustive, I have heard from residents that they have found it useful. I have continued to revise that list, updating contact information. If there are numbers that you would like to see included in future lists, please let my office know.

~~As always, if there are additional ways in which my office may be of service to you, please do not hesitate to contact us.~~

Best wishes,

Tom Duane

DISTRICT OFFICE

322 Eighth Avenue, Suite 1700, New York, NY 10001
P: 212-633-8052 ▪ F: 212-633-8096

LEGISLATIVE OFFICE

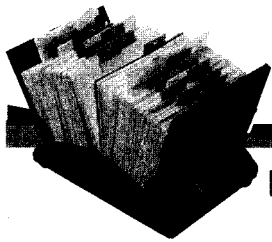
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P: 518-455-2451 ▪ F: 518-426-6846
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All numbers are 212 unless otherwise listed:

Housing and Tenants

- Affordable Housing Hotline.....863-5610
- Español..... 863-5620
- Co-Op / Condo Information
- NYC Council of Co-Ops and Condos..... 496-7400
- NYS Attorney General 416-8000
- Housing Code Enforcement.....863-8600
- Loft Tenants
- NYC Loft Board.....788-7610
- Lower Manhattan Loft Tenants..... 539-3538
- Mitchell-Lama Program 863-6500
- NYC Housing Authority..... 306-3000
- NYCHA Emergency Repairs 289-8000
- (Nights & Weekends)
- NYC Rent Guidelines Board.....385-2934
- Tenant Information / Advocacy
- Chelsea Coalition on Housing..... 243-0544
- Good Old Lower East Side..... 533-2541
- Housing Conservation Coordinators 541-5996
- Hudson Guild 760-9800
- Legal Services
- (assistance with housing court).....431-7200
- Met Council on Housing.....979-0611



Help is at your fingertips!

Tenants and Neighbors
(only organizing and lobbying)..... 608-4320
Upper West Side Tenants Union..... 595-1274
West Side SRO Law Project..... 799-9638

Immigration

NY Association for New Americans.....425-5051
NY Immigration Coalition627-2227
Catholic Charities371-1011 x 2401

Women's Issues

Asian Women's Center..... 868-1368
Child Care Inc.....929-7604
National Organization for Women - NYC.....627-9895
Planned Parenthood.....274-7200
NARAL.....343-0114
Domestic Violence
Counseling / Referrals.....800-942-6906
 Español.....800-942-6908
NYC Domestic Violence Hotline..... 800-621-HOPE
NYC Alliance Against Sexual Assault 229-0345
Rape and Sexual Assault Hotline 227-3000

Lesbian / Gay / Bisexual / Transgender Issues

The LGBT Center620-7310
Callen-Lorde Health Center.....271-7250
Domestic Partner Registration (City Clerk) 669-2400
Gay Men's Health Crisis Hotline807-6655
Gender Identity Project (Transgender)620-7310
Gay & Lesbian Anti-Violence Project..... 714-1141
Services and Advocacy for GLBT Elders 741-2247
Hetrick-Martin Institute /
Harvey Milk High School.....674-2400

Senior Citizen Issues

Access-A-Ride646-252-5252 / 877-337-2017(toll free)
Caring Community777-3555
Encore Senior Center 581-2910
Greenwich House Senior Center 242-4140
Hudson Guild Senior Center 924-6710
Joint Public Affairs Committee (JASA).....273-5262

Legal Services for the Elderly91-0120
Medicare 800-633-4227
Medicare Rights Center 869-3850
Meals on Wheels.....348-4344
NY Foundation for Senior Citizens.....962-7559
NYC Department for the Aging 442-1000
NYS Office for the Aging 800-342-9871
National Council of Jewish
Women Senior Center..... 799-7205
One Stop Senior Services 864-7900
Penn South Program for Seniors 243-3670
Project Find947-5466
Services and Advocacy for GLBT Elders 741-2247
Stein Senior Center 585-6051

Disabled Issues

ADA Disabilities Act
Information Line..... 800-514-0301 / 800-514-0383 TTY
Center for the Independence
of the Disabled in NY674-2300
Disabilities Network of NYC251-4071
Lighthouse821-9200
Mayor's Office for People with Disabilities..... 788-2830
NY Society for the Deaf.....366-0066

Crime

Emergency / Crime in Progress 911
Local Precincts (each precinct has a community council, composed of civilians who hold regular meetings open to the public with the precinct command to discuss issues and community concerns):
20th Precinct (Upper West Side)..... 580-6411
Central Park Precinct..... 570-4820
Midtown No. Precinct (West 40s, 50s)767-8400
Midtown So. Precinct
(Midtown 30s, Low 40s).....239-9811
10th Precinct
(43rd to 14th Street West of 7th Avenue) 741-8211
13th Precinct
(29th to 14th Street East of 7th Avenue) 477-7411
6th Precinct (West 14th to Houston Street) 741-4811
9th Precinct (East 14th to Houston Street) 477-7811
1st Precinct (West Side South of Houston).....334-0611
5th Precinct (Chinatown & Lower E. Side
West of Allen Street) 334-0711
Civilian Complaint Review Board 442-8833
..... 800-341-CCRB

Port Authority Police (Emergency Only)..... 435-6300
 New York City Gay and
 Lesbian Anti-Violence Project 714-1184
 Safe Horizons (Victims Services)
 Crime Victims Hotline.....577-7777
 NYC Domestic Violence Hotline 800-621-HOPE
 800-810-7444 TDD
 Rape and Sexual Assault Hotline..... 227-3000
 September 11th Support Hotline 866-689-HELP

Poverty / Homelessness / Public Assistance

Coalition for the Homeless.....776-2000
 Food Bank 866-NYC-FOOD
 Food Change 894-8094
 Fair Hearings (benefits cut off)..... 800-342-3334
 Food Stamps 800-342-3009
 Department Homeless Services (city) 800-994-6494
 Hunger Hotline
 (benefits / food / housing assistance) 917-351-8777
 Fortune Society (job training and
 placement for the formerly incarcerated) 206-7070
 Literacy Assistance Hotline 803-3300
 Medicaid Helpline 888-692-6116
 NYC Housing Authority 306-3000
 Public Benefits Resource Center..... 614-5552
 Urban Justice Center.....646-602-5600
 Partnership for the Homeless 645-3444
 Housing Works (people with HIV/AIDS) 645-8111

Health

AIDS Hotline 800-TALK-HIV
 (free, anonymous,/confidential testing) 800-825-5448
 Alzheimer's Center and Long-Term Care..... 442-3086
 442-1000
 American Cancer Society 586-8700
 800-227-2345
 American Heart Association 878-5900
 Callen Lorde Health Center
 (LGBT health concerns).....271-7200
 Community Healthcare Network 366-4500
 Gay Men's Health Crisis 367-1000
 Immunization Hotline 676-2273
 Lead Poisoning Hotline..... BAN-LEAD
 718-707-5399
 Lifenet (Mental Health Issues)..... 800-543-3638
 NYC Health Dept. Results Line 720-7128

Planned Parenthood.....274-7200
 Ryan Community Health Center..... 749-1820
 Teen Pregnancy (Growing Up Healthy) 800-522-5006
 Youth Clinic at The Door 941-9090

Making a Complaint

- For all Crime / Fire / Health Emergencies, call 911.
- For all Air / Noise / Water / Sewer / Industrial Waste Complaints, call the NYC Department of Environmental Protection, at 311.
- For all health related complaints such as food or restaurant problems, or rats or other pests, call the NYC Department of Health at 311.

For any complaints about City services or for information about neighborhood affairs, you may also call:

The Mayor's Community Assistance Unit..... 788-7418
 or your local Community Board:

CB 1 (Below Canal Street)..... 442-5050
 CB 2 (Village / SoHo / NoHo /
 Little Italy / Chinatown) 979-2272
 CB 3 (East Village / Lower East Side).....533-5300
 CB 4 (Chelsea / Hell's Kitchen) 736-4536
 CB 5 (Midtown) 465-0907
 CB 6 (East Side) 319-3750
 CB 7 (Upper West Side)..... 603-3080

Other important direct complaint numbers are

Arson Hotline 718-722-3600
 Asbestos Enforcement 718-595-3682
 Childcare Complaint Assistance..... 676-2450
 Con Ed Emergencies
 Electricity 800-350-9346
 Gas 800-350-9346
 Corruption Investigation
 City Government..... 825-5959
 State Government..... 800-367-4448
 Discrimination
 NYC Human Rights Commission 306-7500
 NY State Division of Human Rights 718-741-8400
 Environmental Control Board..... 718-298-7300
 Federal Communications Commission. 888-225-5322
 Mayor's Office of Film,
 Theatre & Broadcasting..... 489-6710
 Medicaid Providers Fraud 417-5300
 MTA Buses and Subways Complaints..... 718-330-3322

Off Track Betting Complaints 221-5200
Post Office 800-275-8777
Schools Special Investigator Complaint Line..... 510-1500
Taxi Complaints 212-NYC-TAXI

General Information or Assistance

Birth / Death Certificates..... 788-4520
Business Assistance Information 513-6300

Children

NYS Child Abuse Hotline..... 800-342-3720
Day Care Licensing 676-2444
NYS Emergency Children's Services (24hrs)
..... 966-8000

NYS Foster Parenting / Adoption Information
..... 676-WISH

Health Clinic at The Door 941-9090
Prevent Blindness (Vision Screenings) 980-2020
NYS Youthline (24hrs) 800-246-4646

Domestic Partner Registration (City Clerk) 669-2400

Elections / Voter Registration

NYC..... 212-VOTENYC
State 518-474-2121

EPA (Federal)..... 637-3000

Fire Department Information..... 718-999-2000

Hospitals, Public (NYC) 788-3327

Landmarks Preservation Commission (NYC) 669-7700

Greenwich Village Society for

Historic Preservation..... 475-9585

Historic Districts Council..... 614-9107

Landmark West! 496-8110

NY Landmarks Conservancy 995-5260

Metropolitan Waterfront Alliance 800-364-9943

Library, NY Public

Main Branch (42nd St.) 930-0830

Other Branches (Manhattan) 621-0626

Marriage License Information (City Clerk)..... 669-2400

Motor Vehicles, Department..... 645-5550

MTA

HQ (Hearing / Policy / Planning) 878-7000

General Information..... 718-330-1234

Community Relations 718-694-5135

Permanent Citizens Advisory Committee..... 878-7087

NYS Office Consumer Protection Board 800-697-1220

Parks Department (Tree Planting) 360-TREE (8733)

Tennis: Central Park..... 280-0205

East River Park 529-7185

State Parks in NYC (Riverbank, etc.) 694-3600

Hudson River Park 791-2530

Passports 206-3500

Post Office, NY District..... 330-3600

Recreation Centers (Gyms, Programs, Pools)

Hamilton Fish (129 Pitt St. at E Houston) 387-7687

Asser Levy (East. 23rd St. & Avenue A) 447-2020

Carmine Street (1 Clarkson St. & 7th Ave. South)

..... 242-5228/9

West 59th St. (533 West 59th St.) 397-3159

Chelsea (430 West 25th Street)..... 255-3705

Street Fair / Closure Permits 788-7439

Schools, Public

Department of Education 374-6000

Alternative High Schools 718-557-2681

Special Investigator Complaint Line..... 510-1500

Region 9 356-7500

Region 10 917-521-3700

City University of New York 794-5555

Baruch College 802-2000

Borough of Manhattan Community College... 346-8000

City College 650-7000

Hunter College..... 772-4000

John Jay College of Criminal Justice..... 237-8000

The Graduate Center..... 817-7000

SUNY..... 518-443-5555

Taxes

Internal Revenue Service 800-829-1040

NYC Department of Finance 718-935-6739

NYS Department of Taxation

and Finance..... 459-7702

Low Income Tax Clinic /

Legal Assistance..... 636-7353

Television

NYC TV 669-7400

Public Access TV

(Manhattan Neighborhood Network) 757-2670

NYC Department of Information Technology

and Telecommunications (cable issues)..... 718-403-8000

Utilities, Public 800-342-3377

Veterans

Helpline..... 800-827-1000

Department of Veterans Affairs..... 686-7500

United Spinal Association..... 718-803-3782

Zoning / Dept. of City Planning..... 720-3300